
**ISONTOKUQWASHISA NGABANTU ABAPHILA NOKUKHUBAZEKA
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**UKUFINYELELA EMIPHAKATHINI YENKOLO:
UKUSUKA EKUBENIKHONA KUYA EKUBENI
YINGXENYE YOMPHAKATHI**



ISonto Lokuqwashisa Ngabantu Abaphila Nokukhubazeka linikeza imiphakathi yenkolo ithuba lokucabanga ngesithunzi, ukubamba iqhaza, ukufakwa nokuba yingxenye ngokugcwele kwabantu abaphila nokukhubazeka.

Akufanele kube nje ngokubekela eceleni iSonto elilodwa ukuze sithandazele abantu abaphila nokukhubazeka. Kuyithuba lokuba amasonto neminye imiphakathi yenkolo ibuze umbuzo onzima kakhulu:

Ngabe abantu abanezithiyo noma ukukhubazeka bangakwazi yini ukubamba iqhaza ngokulinganayo nangendlela enenjongo empilweni yomphakathi wethu wenkolo?

Lokhu kunikeza imiphakathi yenkolo yaseNingizimu Afrika ithuba elihle kakhulu lokucabanga ngokuthi kusho ukuthini ngempela ukufakwa nokwamukelwa kwabantu abaphila nokukhubazeka.

Kungaphezu kokufinyelela esakhiweni

Sekuyiminyaka eminingi ukufinyeleleka kuhlotshaniswa kakhulu nokufinyelela ngokomzimba: amarampu, iminyango efinyeleleka kalula, izindawo zokupaka kanye nezindlu zangasese ezifinyeleleka kubantu bonke. Lezi zinto zibalulekile, kodwa ziyingxenywe eyodwa kuphela yokufinyeleleka.

Umuntu angangena esontweni, ahlale nebandla, kodwa aqhubeke engafakwanga ezintweni eziningi ezenzeka eduze kwakhe. Lokhu kubaluleke kakhulu kubantu abanezithiyo eziphathelene nokuzwa, ukuxhumana, ukuqonda, ukusebenza kwezinzwa kanye nempilo yengqondo, ngoba izithiyo ababhekana nazo eziningi azibonakali ngokushesha.

Ukufinyeleleka kwangempela kusho ukukwazi ukuthola ulwazi, ukuxhumana, ukubamba iqhaza, ukufaka isandla, ukukhonza nokuba yingxenywe yomphakathi.

Isithiyo esingabonakali sokulahlekelwa ukuzwa

Abantu abanenkinga yokuzwa bayisibonelo esinamandla salokhu.

Umuntu angangena emnyango wesonto ngaphandle kobunzima. Angahlala ebhentshini njengawo wonke umuntu. Kubantu abaseduze kwakhe, kungase kubonakale sengathi ufakwe ngokugcwele.

Kodwa...

- **Uyakhwazi yini ukuqonda intshumayelo?**
- **Uyakhwazi yini ukulandela imithandazo?**
- **Uyakhwazi yini ukuzwa izimemezelo?**
- **Uyakhwazi yini ukuqonda amazwi ezingoma?**
- **Uyakhwazi yini ukubamba iqhaza esifundweni seBhayibheli noma ezingxoxweni zamaqembu amancane?**
- **Uyakhwazi yini ukuxhumana nabanye ngesikhathi sokuhlangana nokuxoxa ngemva kwenkonzo?**

Uma impendulo ingu-cha, ukuba khona ngokomzimba akukaholeli ekubambeni iqhaza okunenjongo. Ukuba segumbini akufani nokuba yingxenywe yomphakathi.

Izinsiza zokuzwa kanye nama-cochlear implants azisusi zonke izithiyo.

Izinsiza zokuzwa nama-cochlear implants zingaba usizo olukhulu, kodwa akusho ukuthi zibuyisela ukuzwa ngendlela evamile. Umsindo ongemuva, ibanga ukusuka kumuntu okhulumayo, umsindo ophindaphindayo ngaphakathi kwesakhiwo, ama-acoustics angalungile kanye nokukhuluma kwabantu abaningi ngesikhathi esisodwa kungakwenza kube nzima kakhulu ukuxhumana.

Amasonto avame ukuba yizindawo eziyinkelele kakhulu kubantu abathembele ekulaleleni nasekubukeni izindebe noma ubuso bomuntu okhulumayo, ngoba angaba namahholo amakhulu, izindawo eziqinile ezibuyisa umsindo, ophahleni oluphakeme, umculo kanye nomsindo ophindaphindayo.

Kumuntu oncike ekulaleleni nasekufundeni inkulumo ngokubuka ubuso, umuntu okhulumayo ajike, avale ubuso, ahambe-hambe ngesikhathi ekhuluma noma ame endaweni enokukhanya okunganele kungadala esinye isithiyo sokuxhumana.

Yingakho ukufinyeleleka kufanele kubhekisise umuntu ngamunye kanye nendawo akuyo, kunokuba sicabange ukuthi isixazululo esisodwa sizosebenzela wonke umuntu.

Ukulungiselela okufanele ngokwezidingo zomuntu kubalulekile

Ukufinyeleleka okuvamile kubalulekile, kodwa akususi isidingo sokwenza izinguquko ezifanele ngokwezidingo zomuntu ngamunye.

Abantu abahlukene abanenkinga yokuzwa bangadinga izindlela ezahlukene zokwenza ukuxhumana kufinyeleleke kubo. Kuya ngezidingo nezimo zomuntu, lokhu kungabandakanya:

- ukubhalwa kwamazwi akhulunywayo (captions);
- ukukhanya okwanele;
- indawo yokuhlala efanele;
- amasistimu omsindo asezingeni elihle;
- ama-hearing loop systems;
- ubuchwepheshe bokusiza ekulaleleni;
- ulwazi olubhaliwe;
- ukunciphisa umsindo ongemuva; kanye
- nokuqinisekisa ukuthi ubuso bomuntu okhulumayo buyabonakala.

Umgomo obalulekile ulula

Buza umuntu ukuthi yikuphi ukulungiselela noma usizo aludingayo.

Ukufakwa komuntu akufanele kusekelwe ekucabangeleni ukuthi siyakwazi esikudingayo ngaphandle kokumbuza.

Ukukhubazeka kumayelana nezithiyo. Imodeli yezehlalo yokukhubazeka isiza imiphakathi yenkolo ukuba iqonde umehluko phakathi kokukhubazeka komzimba noma ukusebenza okuthile komuntu kanye nokuba umuntu akhubazeke ngenxa yezithiyo.

Umuntu angaba nesimo esithile sokukhubazeka, kodwa ukukhubazeka kwakhe kungadalwa noma kukhuliswe yizithiyo ezikhona endaweni, ekuxhumaneni nasezimweni zengqondo zabantu, ezimvimbela ekubambeni iqhaza ngokulinganayo.

Lokhu kushintsha umbuzo esiwubuzayo.

Esikhundleni sokuthi sibuze:

“Yini engalungile ngalo muntu?”

kufanele sibuze:

“Yiziphi izithiyo ezivimbela lo muntu ekubambeni iqhaza, futhi yini esingayenza ukuze sizisuse?”

Lena indlela ehluke kakhulu futhi ejulile yokubheka ukukhubazeka.

ISonto Lokuqwashisa Ngabantu Abaphila Nokukhubazeka kufanele futhi liphonsele inselelo umqondo wendabuko wokuthi abantu abaphila nokukhubazeka bangabamukeli bosizo, besisa noma imithandazo kuphela.

Abantu abaphila nokukhubazeka bangamalungu emiphakathi yenkolo. Bangabazali, ogogo nomkhulu, izingane, ochwepheshe, abasebenzi, othisha, abaculi, abaholi kanye nabantu abanokholo.

Banolwazi, amakhono, iziphiwo kanye namava abangawafaka emphakathini.

Ngakho-ke umbuzo akufanele kube nje ukuthi imiphakathi yenkolo ingabasiza kanjani abantu abaphila nokukhubazeka.

Kufanele futhi sibuze ukuthi: Yini umphakathi wethu wenkolo olahlekelwa yiyo lapho izithiyo zivimbela abantu abaphila nokukhubazeka ekusebenziseni nasekwabelaneni ngeziphondo zabo?

“Umzimba munye, amalungu amaningi”

Umzimba awukwazi ukusebenza ngendlela efanele uma ezinye izingxenye zawo zikhishwa ngaphandle.

Ngokufanayo, umphakathi wenkolo awukwazi ukusho ukuthi ukufakwa kwabantu bonke sekugcwele uma amanye amalungu esala eceleni ngenxa yezithiyo zokuxhumana, ezendawo noma zezimo zengqondo ezivimbela ukubamba kwawo iqhaza.

Ukufakwa kusho ukuqaphela ukuthi abantu babamba iqhaza ngezindlela ezahlukene futhi bangadinga izinhlobo ezahlukene zosizo nokulungiselelwa.

Ukulingana akusho ngaso sonke isikhathi ukuphatha wonke umuntu ngendlela efanayo.

Kwesinye isikhathi ukulingana kudinga ukuthi senze izinto ngendlela ehlukile ukuze wonke umuntu abe nethuba elilinganayo nelinobulungiswa lokubamba iqhaza.

Ukusuka ekuqwashiseni kuya ekuthatheni izinyathelo

Ngakho-ke iSonto Lokuqwashisa Ngabantu Abaphila Nokukhubazeka akufanele liphele lapho kuphela inkonzo yangeSonto.

Lingaba yisiqalo sengxoxo.

Imiphakathi yenkolo ingenza ukuhlolwa kokufinyeleleka, ixhumane nabantu abaphila nokukhubazeka, ihlonze izithiyo zokuxhumana nezendawo, ihlele izinhlelo zokuqwashisa nokufundisa ngokukhubazeka, isungule izinqubo zokwenza izinguquko ezifanele ngokwezidingo zabantu, futhi ifake abantu abaphila nokukhubazeka ekuhloleni nasekuthatheni izinqumo.

Okubaluleke kakhulu, imiphakathi yenkolo kufanele ilalele abantu abaphila nokukhubazeka ngokwabo.

Kubantu abanenkinga yokuzwa, ukufinyeleleka okunenjongo kungaba yinto elula njengokuthi ekugcineni bakwazi ukuqonda intshumayelo, babambe iqhaza engxoxweni, balandele umthandazo noma baxoxe nabanye ngemva kwenkonzo ngaphandle kokuhlala benza sengathi bayakuqonda okushiwoyo.

ISonto Lokuqwashisa Ngabantu Abaphila Nokukhubazeka lisinika ithuba lokususa ingxoxo ekugxileni kuphela kumarampu neminyango, siyiyise entweni ejule kakhulu:

- Ngabe wonke umuntu uyakwazi ukubamba iqhaza?
- Ngabe wonke umuntu uyakwazi ukuxhumana?
- Ngabe wonke umuntu uyakwazi ukufaka isandla?
- Ngabe wonke umuntu uyakwazi ukuba yingxenye yomphakathi?

Ukufinyelela esakhiweni akusho ukuthi umuntu usekwazile ukufinyelela emphakathini. Ukufakwa kwangempela kuqala lapho ukuba khona kuguquka kube ukubamba iqhaza — futhi ukubamba iqhaza kuguquke kube ukuba yingxenye yomphakathi.

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